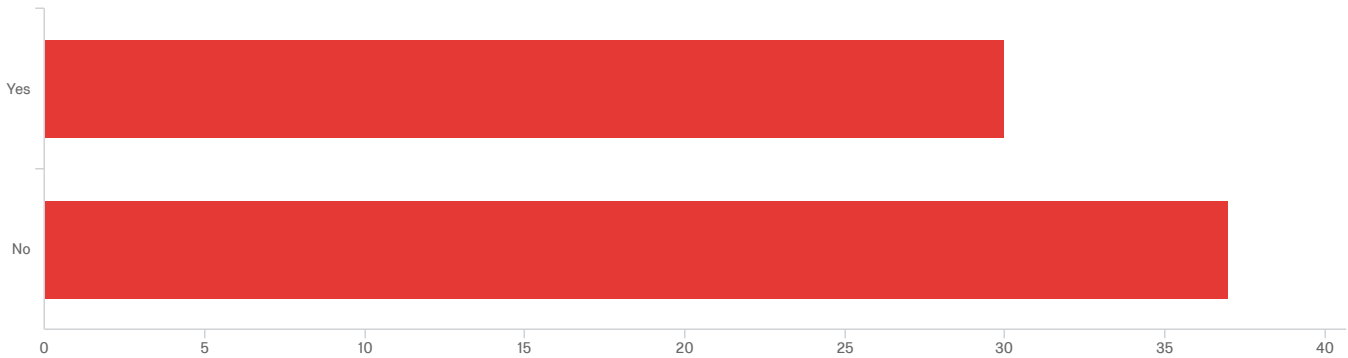


# Default Report

PCMH Survey - Short - Ridge Medical - Davenport

March 27, 2018 12:37 PM MDT

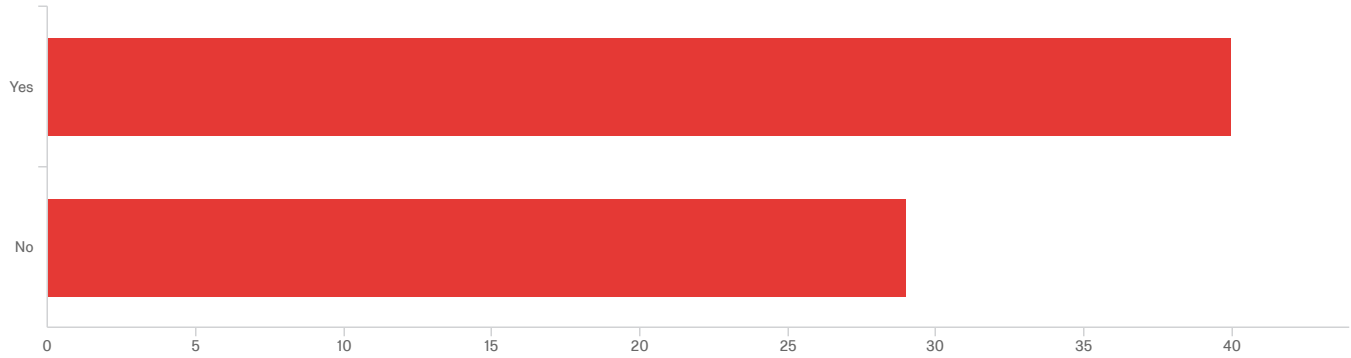
Q1a - Our records show that you got most of your care from Dr. Sunil Nihalani in the last 12 months. Is that right?



#	Field	Choice Count
1	Yes	44.78% 30
2	No	55.22% 37
		67

Showing Rows: 1 - 3 Of 3

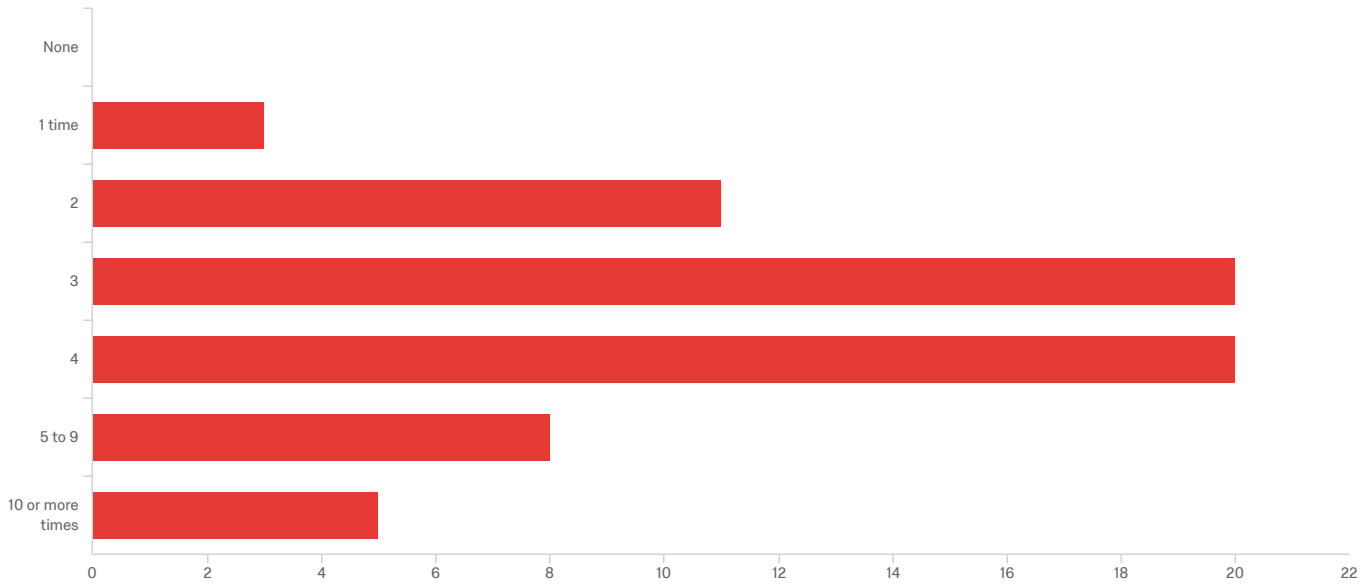
Q1b - Our records show that you got most of your care from Dr. Preeti Harchandani in the last 12 months. Is that right?



#	Field	Choice Count
1	Yes	57.97% 40
2	No	42.03% 29
		69

Showing Rows: 1 - 3 Of 3

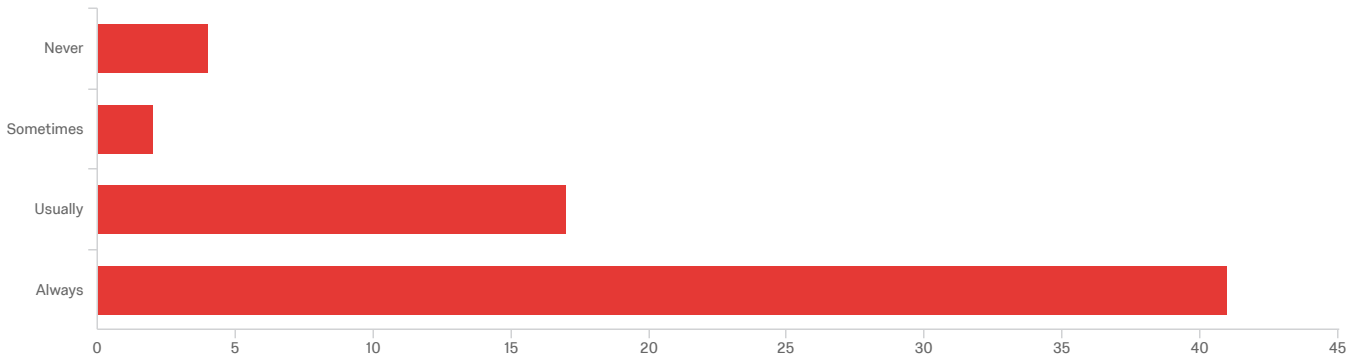
Q2 - In the last 12 months, how many times did you visit this provider to get care for yourself?



#	Field	Choice Count
1	None	0.00% 0
2	1 time	4.48% 3
3	2	16.42% 11
4	3	29.85% 20
5	4	29.85% 20
6	5 to 9	11.94% 8
7	10 or more times	7.46% 5
		67

Showing Rows: 1 - 8 Of 8

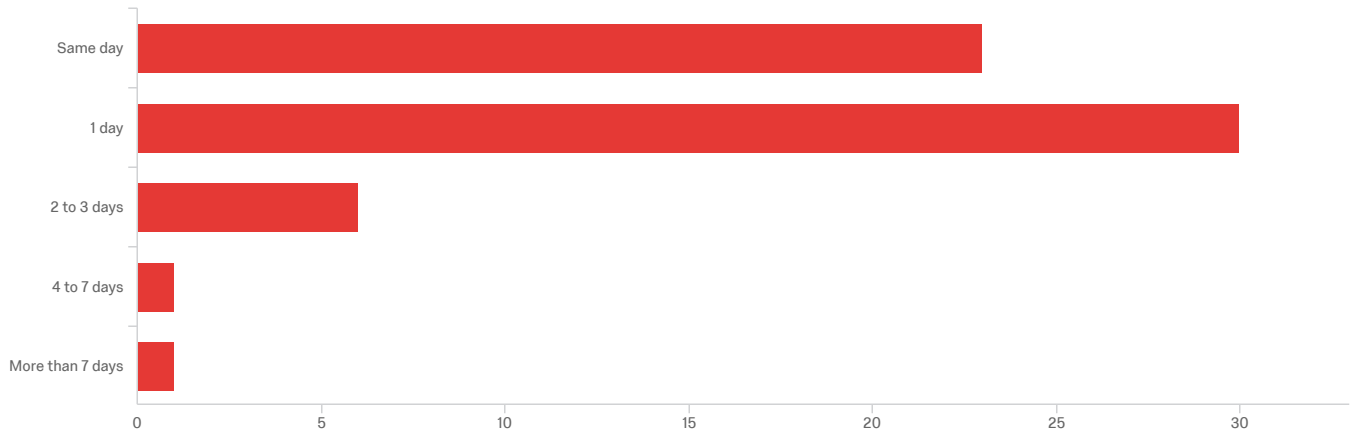
Q3 - In the last 12 months, when you contacted this provider's office to get an appointment for care you needed right away, how often did you get an appointment as soon as you needed?



#	Field	Choice Count
1	Never	6.25% 4
2	Sometimes	3.13% 2
3	Usually	26.56% 17
4	Always	64.06% 41
		64

Showing Rows: 1 - 5 Of 5

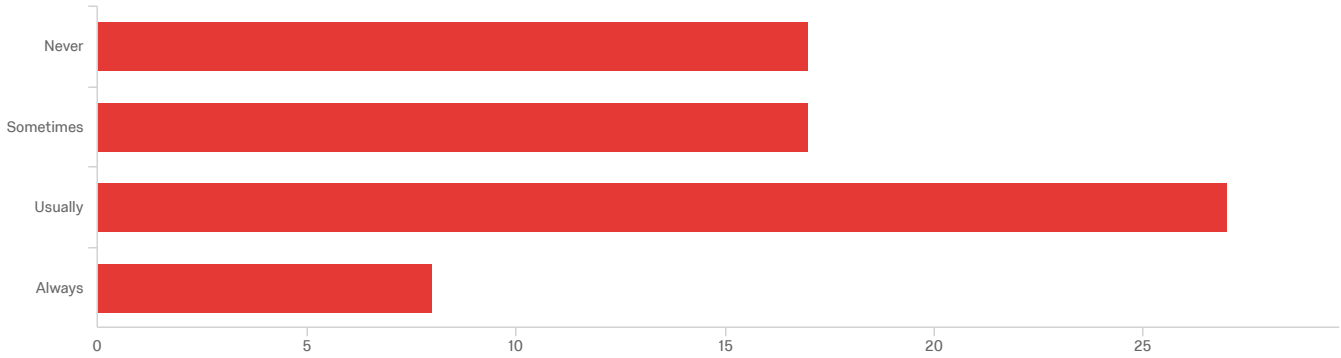
Q4 - In the last 12 months, how many days did you usually have to wait for an appointment when you needed care right way?



#	Field	Choice Count
1	Same day	37.70% 23
2	1 day	49.18% 30
3	2 to 3 days	9.84% 6
4	4 to 7 days	1.64% 1
5	More than 7 days	1.64% 1
		61

Showing Rows: 1 - 6 Of 6

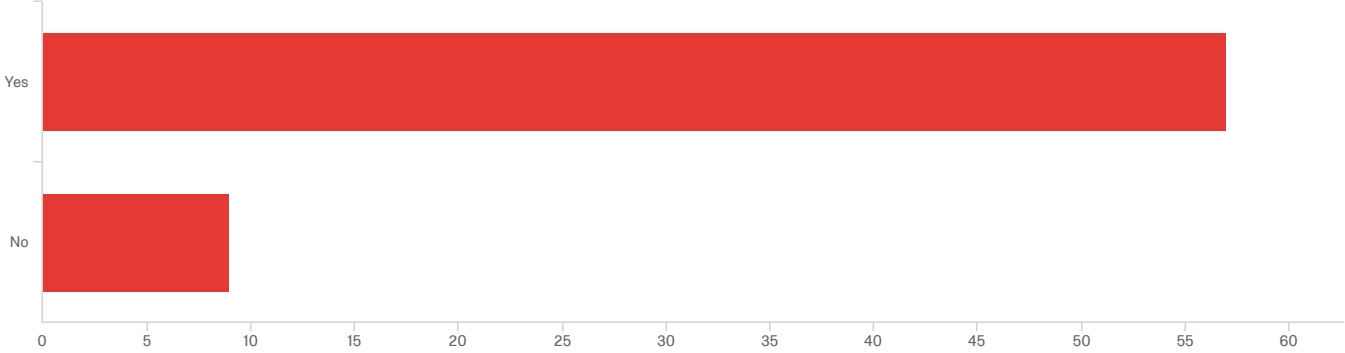
Q5 - In the last 12 months, how often did you see this provider within 15 minutes of your appointment time?



#	Field	Choice Count
1	Never	24.64% 17
2	Sometimes	24.64% 17
3	Usually	39.13% 27
4	Always	11.59% 8
		69

Showing Rows: 1 - 5 Of 5

Q6 - In the past 12 months, did this provider's office give you information about what to do if you needed care during evenings, weekends, or holidays?

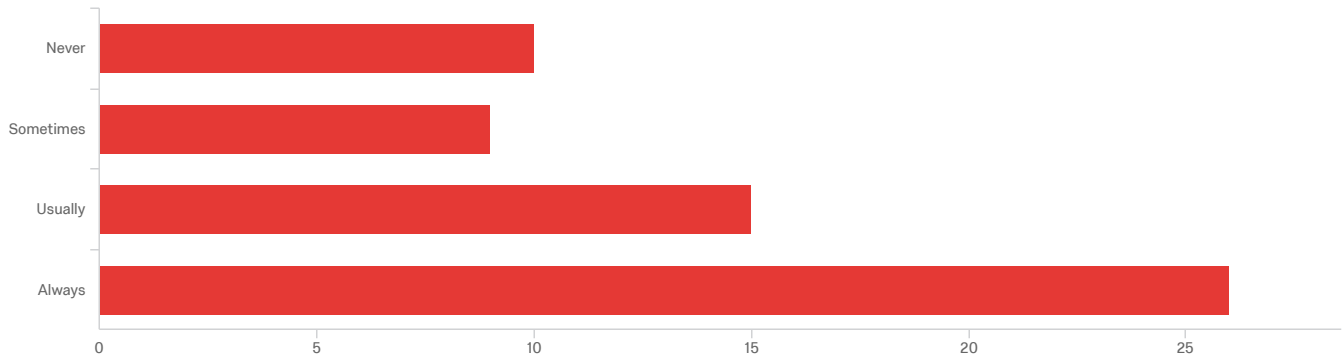


#	Field	Choice Count
1	Yes	86.36% 57
2	No	13.64% 9

66

Showing Rows: 1 - 3 Of 3

Q7 - In the last 12 months, how often were you able to get the care you needed from this provider's office during evenings, weekends, or holidays?

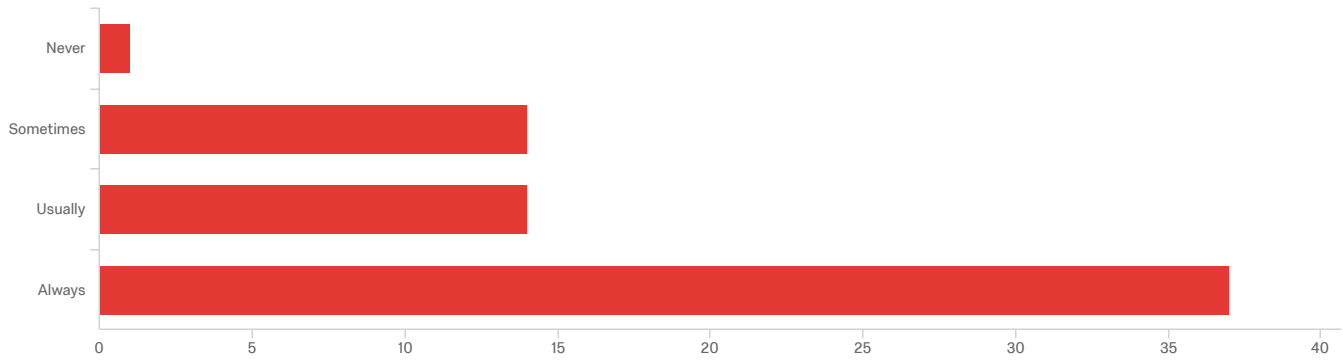


#	Field	Choice Count
1	Never	16.67% 10
2	Sometimes	15.00% 9
3	Usually	25.00% 15
4	Always	43.33% 26
		60

Showing Rows: 1 - 5 Of 5



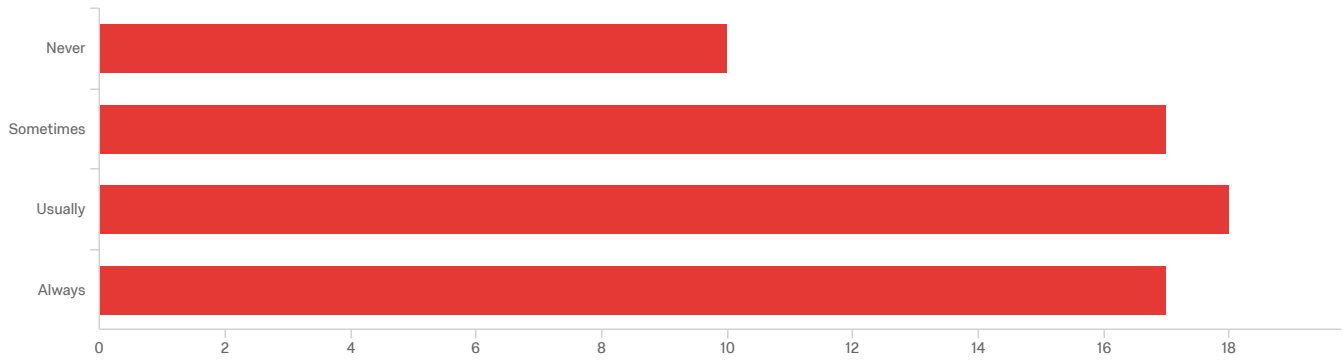
Q8 - In the last 12 months, when you contacted this provider's office during regular office hours, how often did you get an answer to your medical question that same day?



#	Field	Choice Count
1	Never	1.52% 1
2	Sometimes	21.21% 14
3	Usually	21.21% 14
4	Always	56.06% 37
		66

Showing Rows: 1 - 5 Of 5

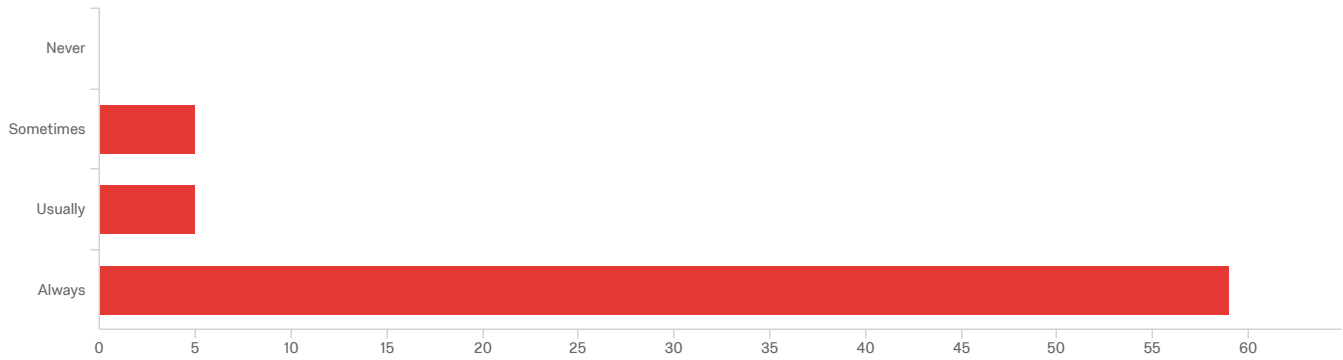
Q9 - In the last 12 months, when you contacted this provider's office after regular office hours, how often did you get an answer to your medical question that same day?



#	Field	Choice Count
1	Never	16.13% 10
2	Sometimes	27.42% 17
3	Usually	29.03% 18
4	Always	27.42% 17
		62

Showing Rows: 1 - 5 Of 5

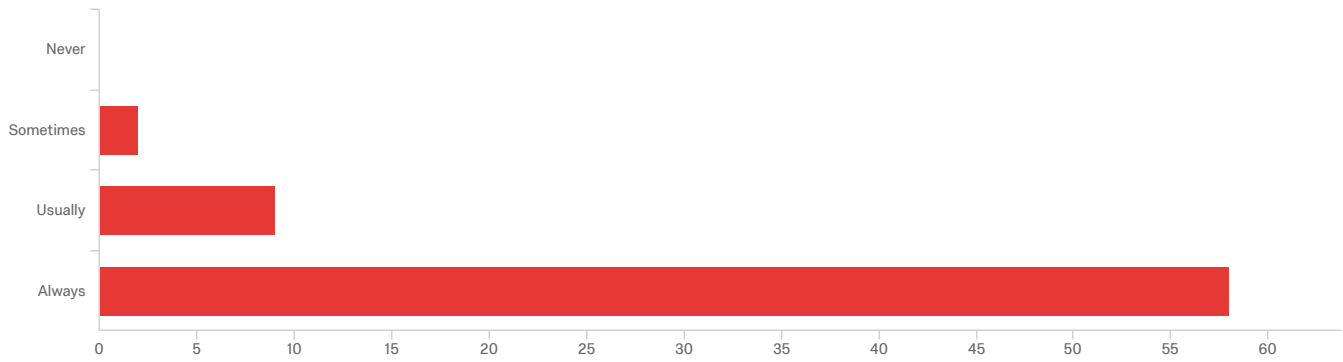
Q10 - In the last 12 months, how often did this provider explain things in a way that was easy to understand?



#	Field	Choice Count
1	Never	0.00% 0
2	Sometimes	7.25% 5
3	Usually	7.25% 5
4	Always	85.51% 59
		69

Showing Rows: 1 - 5 Of 5

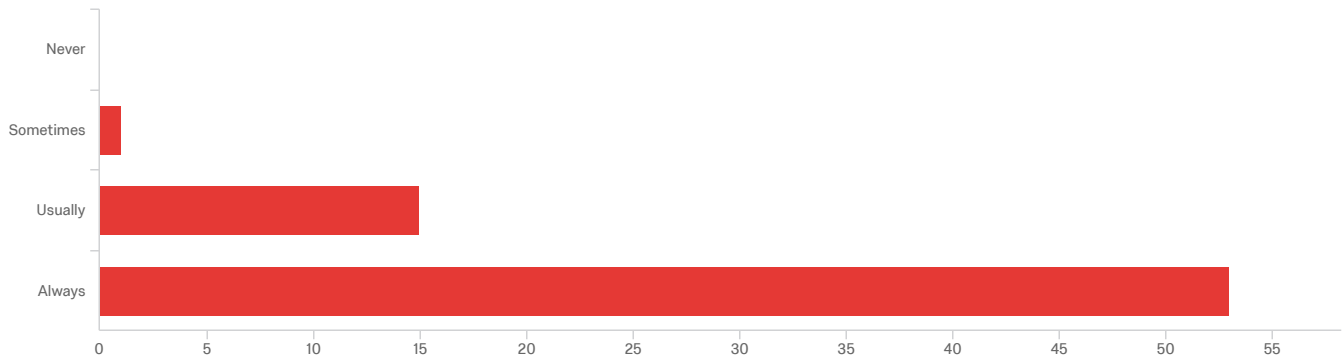
# Q11 - In the last 12 months, how often did this provider listen carefully to you?



#	Field	Choice Count
1	Never	0.00% 0
2	Sometimes	2.90% 2
3	Usually	13.04% 9
4	Always	84.06% 58

Showing Rows: 1 - 5 Of 5

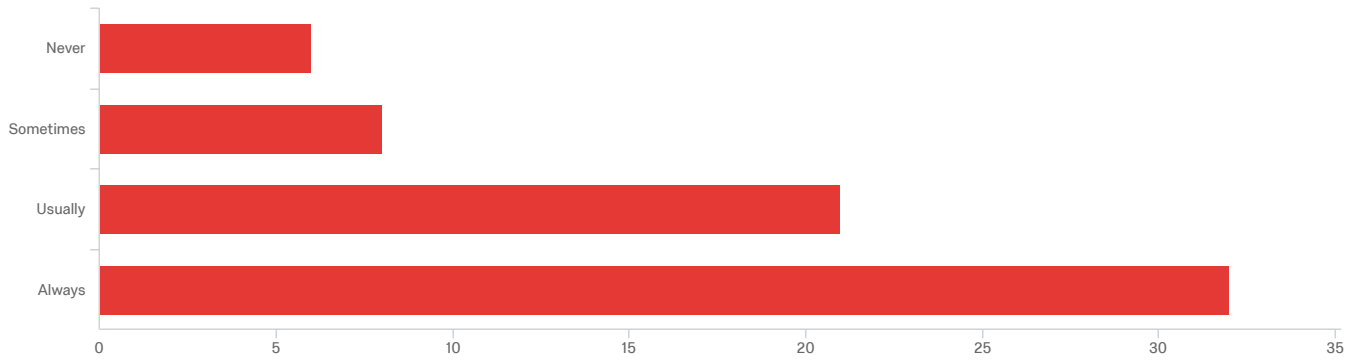
## Q12 - In the last 12 months, how often did this provider spend enough time with you?



#	Field	Choice Count
1	Never	0.00% 0
2	Sometimes	1.45% 1
3	Usually	21.74% 15
4	Always	76.81% 53
		69

Showing Rows: 1 - 5 Of 5

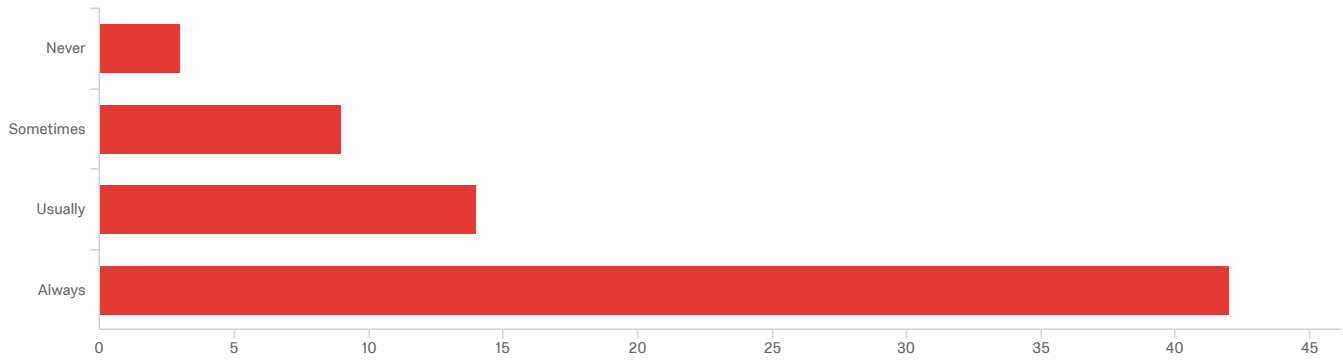
Q13 - In the last 12 months, when this provider ordered a blood test, x-ray, or other test for you, how often did someone from this provider's office follow up to give you those results?



#	Field	Choice Count
1	Never	8.96% 6
2	Sometimes	11.94% 8
3	Usually	31.34% 21
4	Always	47.76% 32
		67

Showing Rows: 1 - 5 Of 5

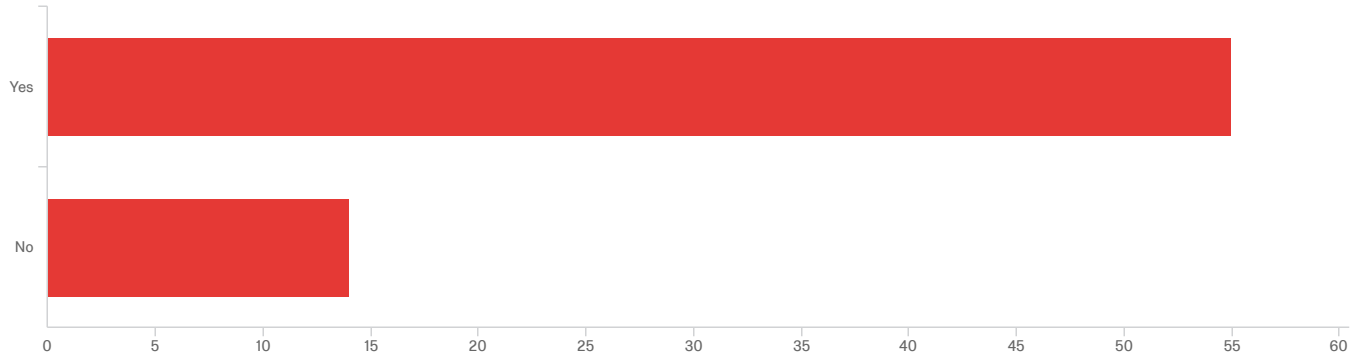
Q14 - In the last 12 months, how often did this provider seem informed and up-to-date about the care you got from specialists?



#	Field	Choice Count
1	Never	4.41% 3
2	Sometimes	13.24% 9
3	Usually	20.59% 14
4	Always	61.76% 42
		68

Showing Rows: 1 - 5 Of 5

Q15 - In the last 12 months, did someone from this provider's office talk with you about specific goals for your health?



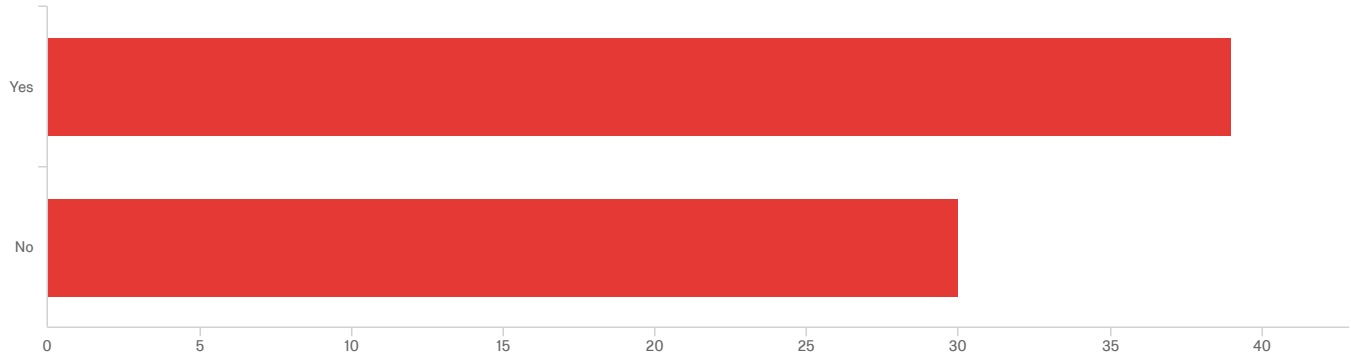
#	Field	Choice Count
1	Yes	79.71% 55
2	No	20.29% 14

69

Showing Rows: 1 - 3 Of 3



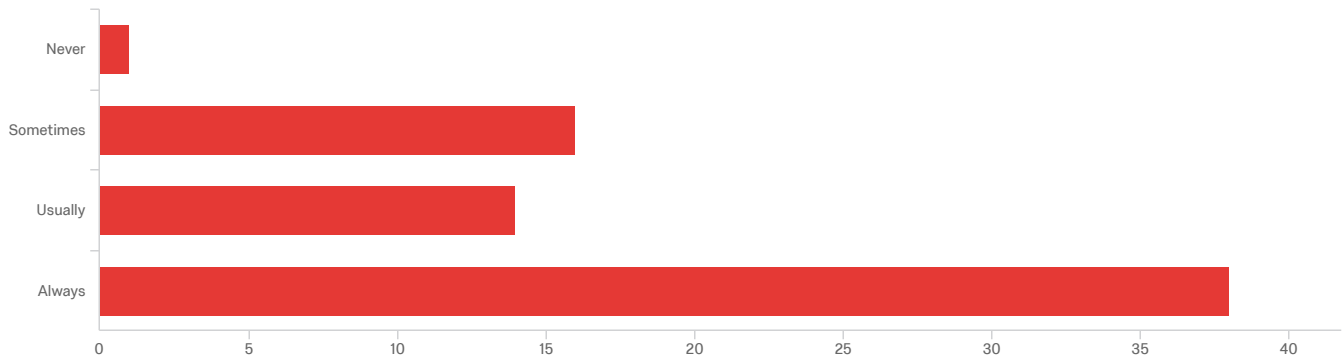
Q16 - In the last 12 months, did someone from this provider's office ask you if there are things that ma



#	Field	Choice	Count
1	Yes	56.52%	39
2	No	43.48%	30
			69

Showing Rows: 1 - 3 Of 3

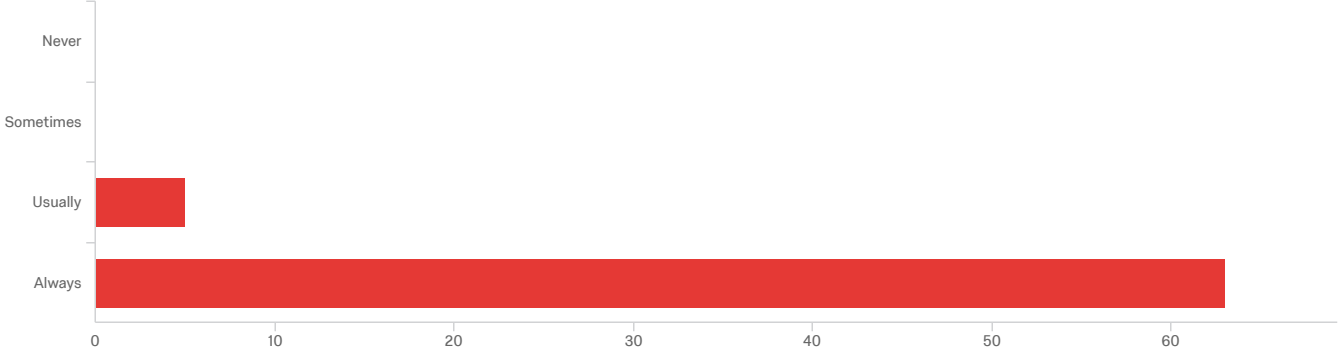
## Q17 - Do you find the community resources given to you by this center useful?



#	Field	Choice Count
1	Never	1.45% 1
2	Sometimes	23.19% 16
3	Usually	20.29% 14
4	Always	55.07% 38
		69

Showing Rows: 1 - 5 Of 5

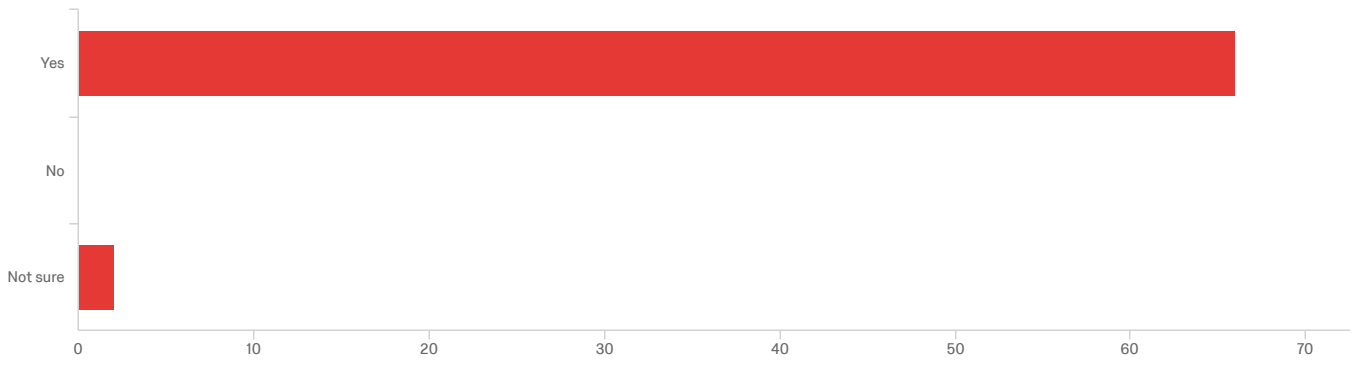
Q18 - In the last 12 months, how often did clerks and receptionists at this provider's office treat you with courtesy and respect?



#	Field	Choice Count
1	Never	0.00% 0
2	Sometimes	0.00% 0
3	Usually	7.35% 5
4	Always	92.65% 63
		68

Showing Rows: 1 - 5 Of 5

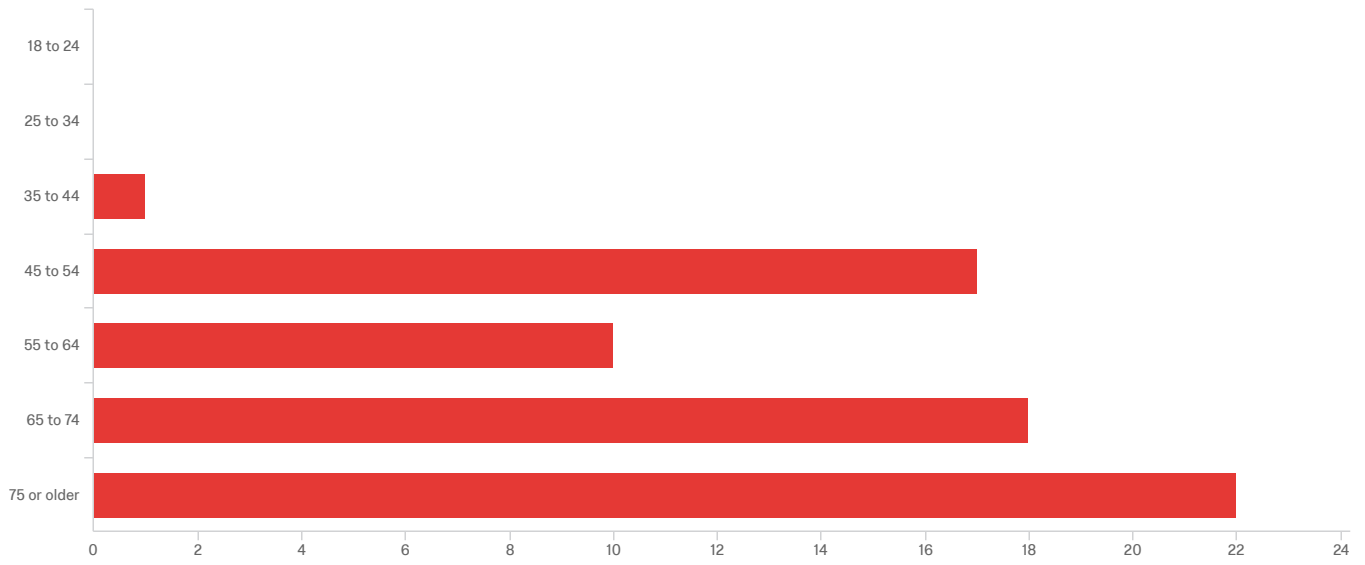
## Q19 - Would you recommend this practice to family and friends?



#	Field	Choice	Count
1	Yes	97.06%	66
2	No	0.00%	0
3	Not sure	2.94%	2
			68

Showing Rows: 1 - 4 Of 4

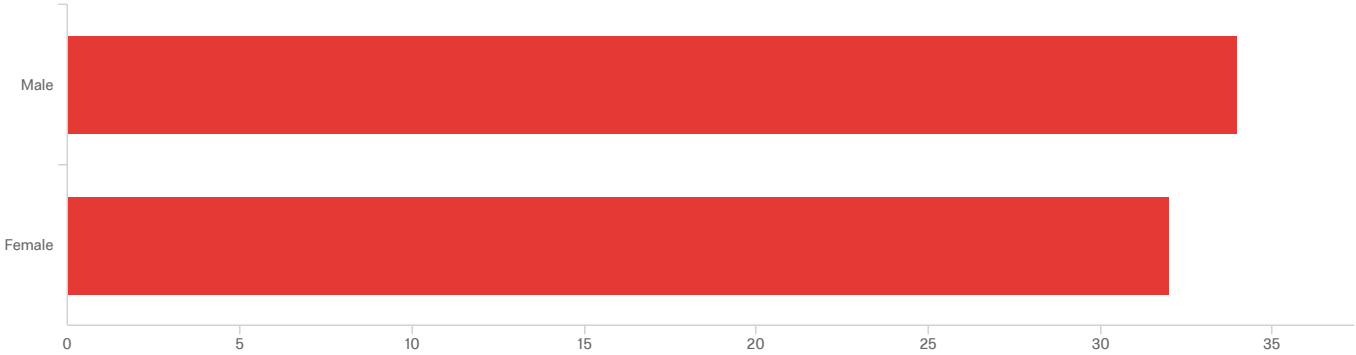
## Q20 - What is your age?



#	Field	Choice Count
1	18 to 24	0.00% 0
2	25 to 34	0.00% 0
3	35 to 44	1.47% 1
4	45 to 54	25.00% 17
5	55 to 64	14.71% 10
6	65 to 74	26.47% 18
7	75 or older	32.35% 22
		68

Showing Rows: 1 - 8 Of 8

# Q21 - Are you male or female?

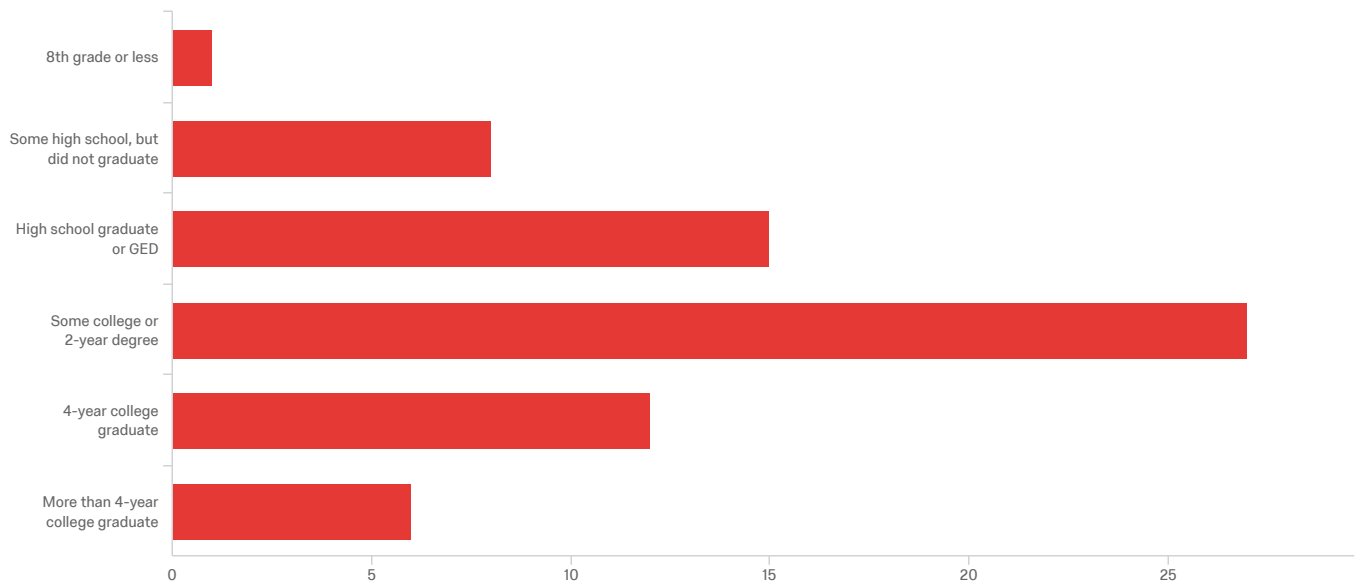


#	Field	Choice Count
1	Male	51.52% 34
2	Female	48.48% 32

66

Showing Rows: 1 - 3 Of 3

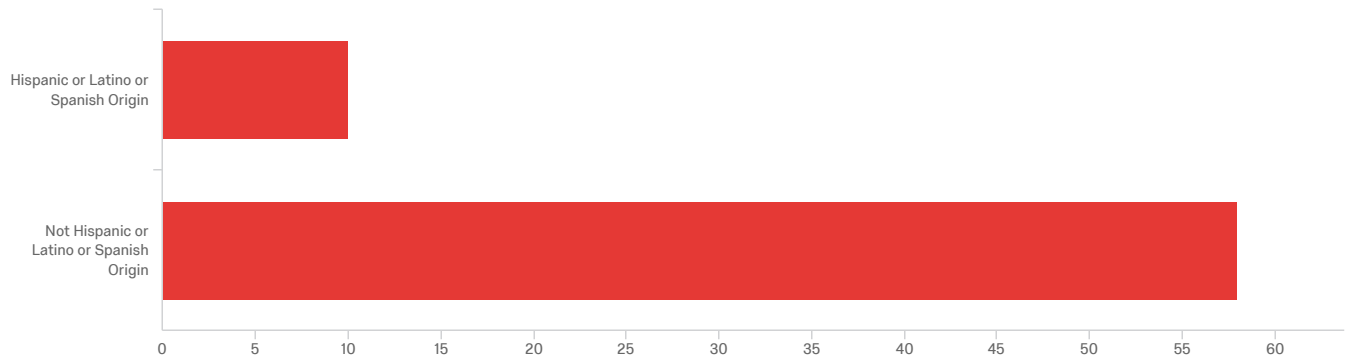
## Q22 - What is the highest grade or level of school that you have completed?



#	Field	Choice Count
1	8th grade or less	1.45% 1
2	Some high school, but did not graduate	11.59% 8
3	High school graduate or GED	21.74% 15
4	Some college or 2-year degree	39.13% 27
5	4-year college graduate	17.39% 12
6	More than 4-year college graduate	8.70% 6
		69

Showing Rows: 1 - 7 Of 7

## Q23 - What is your ethnicity?



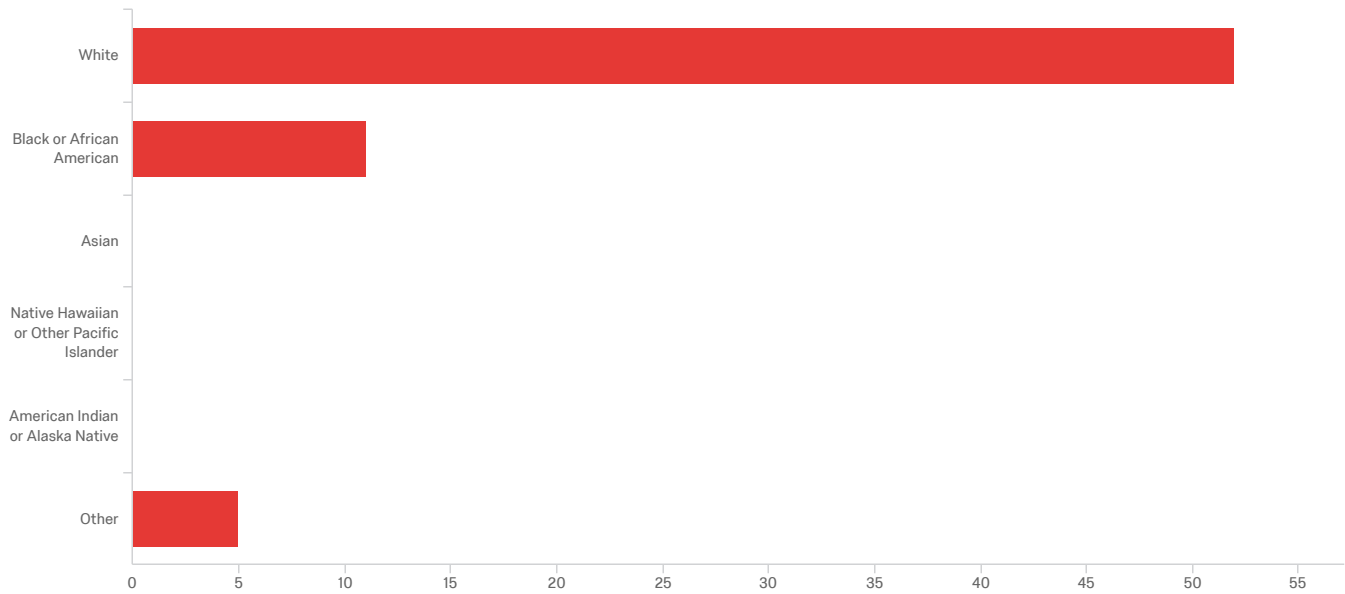
#	Field	Choice Count
1	Hispanic or Latino or Spanish Origin	14.71% 10
2	Not Hispanic or Latino or Spanish Origin	85.29% 58

68

Showing Rows: 1 - 3 Of 3



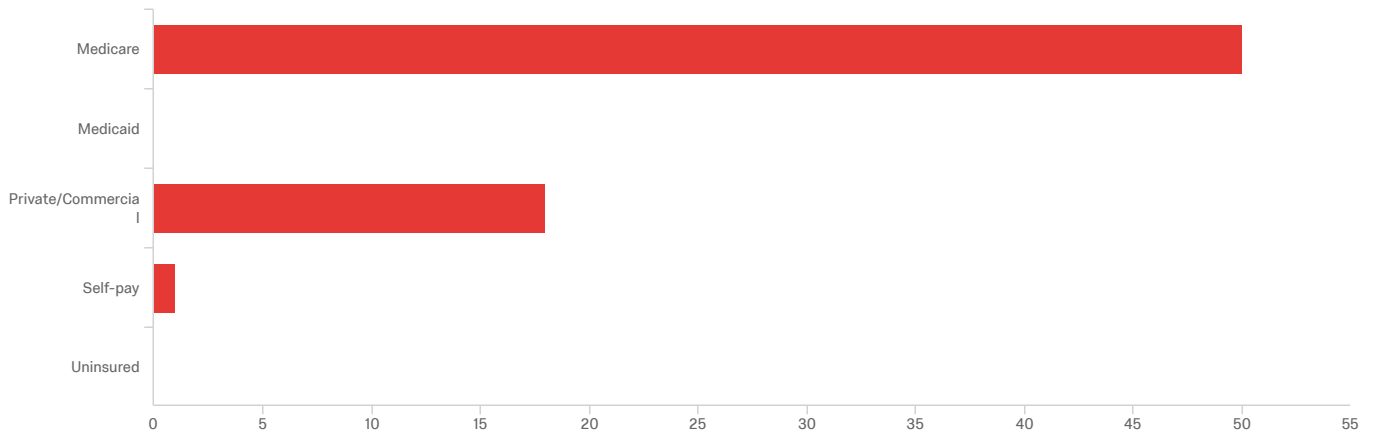
## Q24 - What is your race? Mark one or more.



#	Field	Choice Count
1	White	76.47% 52
2	Black or African American	16.18% 11
3	Asian	0.00% 0
4	Native Hawaiian or Other Pacific Islander	0.00% 0
5	American Indian or Alaska Native	0.00% 0
6	Other	7.35% 5
		68

Showing Rows: 1 - 7 Of 7

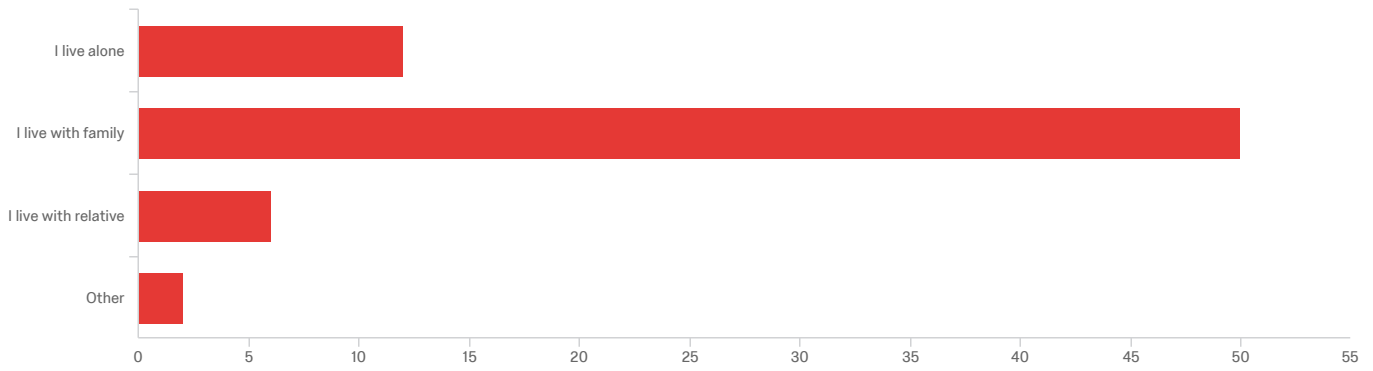
## Q25 - What type of insurance you have?



#	Field	Choice Count
1	Medicare	72.46% 50
2	Medicaid	0.00% 0
3	Private/Commercial	26.09% 18
4	Self-pay	1.45% 1
5	Uninsured	0.00% 0
		69

Showing Rows: 1 - 6 Of 6

## Q26 - What is your living situation?



#	Field	Choice Count
1	I live alone	17.14% 12
2	I live with family	71.43% 50
3	I live with relative	8.57% 6
4	Other	2.86% 2
		70

Showing Rows: 1 - 5 Of 5

**End of Report**